

DELINGUA



Responsible Tourism Policy

<p>Company description</p>	<p>Delengua is a small, dynamic language school which specializes in Spanish language and culture and runs Spanish courses throughout the year. It is located in the very centre of Granada, Spain, and offers more than just a Spanish course.</p> <p>The language school is set in an old renovated house with courtyard, terrace, library, all modern facilities etc. Our courses are accredited by the Spanish Instituto Hispánico de la Rioja and the Swedish CSN.</p>
<p>Policy Aims</p>	<p>Focusing on an individual approach, we combine language learning and traditional Spanish life. This together with environmental consideration means that we can help restore, develop and bring light to a traditionally abandoned area, the historical centre of Granada, The Albaicín.</p> <p>Escuela Delengua aims to offer a deeper insight into the city of Granada by organising a range of activities to local places of interest, centered on the history and culture of the city. Students learn about the city in Spanish which ensures active language progression.</p> <p>We aim to improve language skills by creating an enjoyable and relaxed environment within the school and our classes so that students feel free to express themselves. This guarantees advancement and goes hand in hand with our policy of active communication whilst learning.</p>
<p>Economic Responsibility</p>	<ul style="list-style-type: none"> • We restored an old, traditional, abandoned house situated at the foot of one of the oldest quarters in Granada – The Albaicín. This maintains the conventional style of houses in the area, white houses with an inner courtyard. This renovation helped to develop the area and since then the revival and restoration of the area has continued. Students appreciate the traditional attributes of Granada, living and studying in the oldest part of the city. • All of the staff is from the local area and we actively seek to employ local people. Not only is this important for our students but also helps to maintain the local community.

DELINGUA



	<ul style="list-style-type: none">• Cultural activities are free of charge for students, except entrance fees. They are all guided by our teachers who are from the local community. This ensures that students actively learn whilst finding out more about the area. This is integral to our main teaching method - communication via learning.• The accommodation that we use outside the school is all privately owned by local people and we always look for accommodation in the local community.• We advise our students to use local shops and markets. Close to the school there is a wealth of shops selling local products, souvenirs and produce that the students are encouraged to visit.
<p>Environmental Responsibility</p>	<ul style="list-style-type: none">• We use only recycled paper in the office and in all classes. Waste paper is always recycled.• Wherever possible we rely on local transport or walk to local attractions and places of interest. This offers a better view of the city as well as reducing emissions.• All of the toilet systems within the school operate using a water reduction method. This is important in Spain as at times we experience periods of water shortage.• The students are told how to reduce water consumption e.g. taking a shower instead of a bath and to collectively washing dishes, making hot drinks etc. They are also encouraged to recycle as there are many recycling points in Granada – more or less the same distance as the normal refuse systems.• The school organises daily trips that are all local places of interest for example local museums, galleries, houses etc. The activities range from the obvious to the more unassuming for example potters and guitar builders. This helps the local community flourish and the students also have a better understanding of Granada, its history and culture.• The lights in the main area of the school operate using a time delay system that automatically switches them off. This reduces energy consumption within the school.• The computers are never left on standby after school hours and we encourage students to shut them down as soon as they have finished

DELINGUA



	<p>using them, to help save energy.</p>
<p>Social Responsibility</p>	<ul style="list-style-type: none"> • The School is situated in the oldest quarter of Granada, The Albaicín. • We organise visits that are based on demonstrating the historical side of Granada. This includes visits to traditional areas, such as guitar builders, potters, Arab baths, Gypsy caves, Flamenco shows. All the guides in these places are from the local community and can offer the best insight into the history and culture of Granada. • We regularly attend neighbourhood meetings to discuss local problems and try to find solutions collectively as a community. • As a small school, we think that having contact with every single student is the best way to infuse passion and respect for Granada and so our classes are small and we encourage active participation so that teachers can get to know their students better. • Delengua is partners with Integra2, a charity that works with teenagers and young immigrants who have recently arrived in Spain with basic or no knowledge of Spanish and therefore have integration problems. Delengua provides the organisation with teaching materials and support to help these people with their Spanish studies. This is important for us as we can use our main forte to help those in need. • We have written a Code of Conduct for all of our students and teachers. They can refer to this during their stay with us and again when travelling in the future. The Code specifies how you can be responsible and environmentally sustainable. We take this Code very seriously and if our students do at least one thing that is included in the Code then we should make a difference.